

Steve Sisolak  
Governor

Richard Whitley, MS  
Director



# DEPARTMENT OF HEALTH AND HUMAN SERVICES

AGING AND DISABILITY SERVICES DIVISION  
*Helping people. It's who we are and what we do.*



Dena Schmidt  
Administrator

## Managed Care Organization Reporting

**NRS 695G.310, each year on or before December 31st, all external reviews for that same year, must be reported to:**

State of Nevada  
Office for Consumer Health Assistance  
3320 W. Sahara Avenue, Suite 100  
Las Vegas, Nevada 89102  
Email: [cha@govcha.nv.gov](mailto:cha@govcha.nv.gov)  
Fax: 702-486-3586  
Questions may call: 702-486-3587 or 1-888-333-1597

**Year-end reports should include the following information:**

- Number of non-expedited external reviews**
- Number of expedited external reviews**
- Number of overturned external reviews**
- Number of upheld external reviews**

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### Reporting of Expedited External Reviews

NRS 695G.271, each Managed Care Organization is required to notify the Governor's Office for Consumer Health Assistance, as soon as practical, any time your representative has assigned an "Expedited" External Review to one of the External Review Organizations (ERO's) listed each month on the GovCHA website.